

19. March 2020
COVID-19 Update

To our valued customers, key distributors and trusted partners,

As we write this notification, we're very conscious on the impact the Coronavirus (COVID-19) is having on our daily lives, professionally and personally. Social gatherings are being cancelled, face to face interactions curtailed, schooling disrupted, and companies are resorting to special work arrangements to limit the spread of the virus. As the pandemic spreads to more countries, it is natural to feel anxious and concerned about your financial commitments and plans.

Around the world, Principal is taking necessary precautions to protect our clients, employees, and our business partners. Our top priority is the health and safety of our employees while continuing to serve our customers.

To mitigate any service disruption, our teams have access to necessary systems and information to continue running our business from remote or alternative locations. We've tested these processes and can assure you that we're prepared and all information is kept safe and confidential.

We've also instructed our teams to follow guidelines recommended by leading health authorities to help contain the spread of the virus, such as washing hands frequently with soap and water, limiting close contact with others and staying home if they are sick. We've also taken further precautions, such as sanitizing our offices daily, restricting business travel, conducting meetings via digital methods and where possible canceling or postponing events.

We will continue to monitor the situation as it evolves and adjust as necessary. You can find up-to-date information, including market insights at our website: www.principal.th.

Thank you for your confidence in us and be safe,

Principal Asset Management
